

Civitas Social Housing

Positive outcomes drive consistent returns

The results for the year ended 31 March 2021 (FY21) provided the detail on Civitas Social Housing's resilient performance through the pandemic. The portfolio continued to perform in line with expectations, operationally and financially, delivering consistent positive returns. With rents indexed to inflation and gearing in place to fund accretive portfolio acquisitions, we forecast further consistent growth in earnings and DPS.

| Year end | Net rental income (£m) | EPRA earnings* (£m) | EPRA EPS* (p) | EPRA NTA/ share* (p) | DPS (p) | P/NAV (x) | Yield (%) |
|------------|------------------------|---------------------|------------------|-------------------------|------------|--------------|--------------|
| 03/20 | 45.9 | 28.8 | 4.6 | 107.9 | 5.30 | 1.07 | 4.6 |
| 03/21 | 47.8 | 30.6 | 4.9 | 108.4 | 5.40 | 1.07 | 4.7 |
| 03/22e | 54.0 | 34.3 | 5.5 | 109.8 | 5.55 | 1.06 | 4.8 |
| 03/23e | 56.6 | 36.7 | 5.9 | 112.4 | 5.68 | 1.03 | 4.9 |
| Note: *FPR | A earnings and | NAV are fully d | iluted | | | | |

Consistently meeting expectations

Earnings growth since IPO has been driven by acquisitions, bringing much-needed private capital to the social housing sector, inflation-indexed rent increases, economies of scale. Continuing the trend, FY21 EPRA earnings and EPRA EPS grew c 6% and, with rents collected in full, underlying operational cash flow grew c 10%. In each year since IPO in 2016, DPS has increased (the company targets a 2.8% increase to 5.55p for FY22) and NAV total return has been positive (FY21: 5.4%). This consistency reflects the contribution of the properties to the provision of an essential service, secured by long-term lease and care arrangements, providing good visibility of income with little correlation to the wider property market or economy, capable of delivering stable inflation-indexed dividend growth. We forecast continuing growth in earnings and DPS, including £50m of further acquisitions as the £85m proceeds of the M&G debt facility, agreed in February and fully drawn by end-FY21, are fully deployed.

Funding in place for diversified growth

During the pandemic, the healthcare and housing sectors in which Civitas operates have proved to be operationally resilient and demand has remained strong. The company has a strong pipeline of potential investment opportunities (amounting to more than £200m), much of which is under active discussion. This includes opportunities within the existing core of specialised social housing (SSH) provision and also advanced homelessness, as part of its planned diversification, meeting a wider range of care-based accommodation needs with a broader base of lessees. Our assumed acquisitions are just a part of this opportunity; additional capital, both equity and debt (utilising the strong investment grade credit rating to target longer-term, attractively priced debt) would enable further investment while offering scale and diversification benefits.

Valuation: Stable income and attractive yield

The shares offer an attractive c 4.8% FY22 prospective yield and trade at around EPRA NAV. Dividends are backed by stable income, uncorrelated with the wider economy, with good inflation-linked growth prospects.

Post-FY21 outlook

Real estate

| 21 | July | 2021 |
|----|------|------|
|----|------|------|

| Price | 116p |
|------------|-------|
| Market cap | £722m |
| | |

Gross debt (£m) as at 31 March 2021 357.1

Gross LTV at 31 March 2021 (gross debt as % of gross assets)

Shares in issue 622.5m

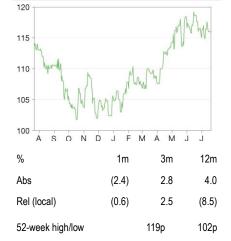
Free float 99%

Code CSH

Primary exchange LSE

Secondary exchange N/A

Share price performance



Business description

Civitas Social Housing invests across the UK in care-based community housing and healthcare facilities, particularly specialised supported housing, for the benefit of working age adults with long-term care needs. Its investment objective is to provide an attractive level of income, with the potential for capital growth.

Next events

H122 period end 30 September 2021

Analyst

Martyn King +44 (0)20 3077 5745

financials@edisongroup.com

Edison profile page

Civitas Social Housing is a research client of Edison Investment Research Limited



Investment summary

Positive outcomes drive consistent returns

Throughout the pandemic, Civitas has demonstrated its ability to deliver consistent and attractive financial returns for its shareholders while continuing to deliver a strong positive social return, providing much needed private investment capital to support the delivery of care-based community housing for some of the most vulnerable in society. From IPO in November 2016 to 31 March 2021 (end-FY21) Civitas has generated an aggregate net asset value (NAV) total return of 29.6% or an annual average 6.1%. Dividends have increased each year since IPO and represent two-thirds of the total return in the period. This strong performance reflects the vital role of portfolio properties in the provision of an essential service, secured by long-term lease and care arrangements, creating good visibility of income with little direct correlation to the wider property market or economy, capable of delivering stable inflation-indexed dividend growth.

Financials: Growth embedded in the current portfolio

Earnings growth since IPO has been driven by acquisitions, rent increases indexed to CPI inflation and economies of scale reflected in a steadily reducing EPRA cost ratio. We expect this trend to continue and is reflected in our FY22 and FY23 forecasts. In addition to the £22.0m of committed investment announced in Q122 we assume £50m (before costs) of additional commitment as the company continues to deploy the c £85m proceeds of the M&G debt facility. This represents just a part of Civitas's substantial pipeline of investment opportunities, amounting to over £200m, of which a significant part is under active discussion. Taking full advantage of what we believe to be an accretive further opportunity will require additional capital, both equity and debt.

Stable income, attractive yield and measurable impact

The targeted 5.55p aggregate FY22 DPS represents a prospective yield of 4.8%, supporting the c 7% premium to end-FY21 net assets per share, with good prospects for inflation-linked dividend growth. Compared with its closest peers (Exhibit 16), investors in social housing and healthcare, Civitas shares trade at a similar yield to the average and lower P/NAV. With performance during the pandemic demonstrating the resilience of the sector and the business model, we consider that Civitas offers an attractive yield while also delivering a material social benefit. The latest social impact report prepared by The Good Economy estimates that Civitas's portfolio generated a total social value of £127.0m during FY21, including £75.9m of fiscal savings for public budgets and £51.2m in respect of social impact through improved outcomes for residents.

Sensitivities

Long, inflation-linked leases provide considerable visibility of contractual rent income, while the rents of those living in homes that meet the criteria for SSH are funded by central government and paid via local authorities directly to the housing providers that lease the properties from Civitas and manage them. SSH is an essential service and demand is not directly linked to the economy; as a result, the asset class is little correlated with the broader residential and commercial property sectors. On page 15 we identify the key sensitivities to the company outlook as:

- The ability of lessees to meet their long-term, indexed lease obligations to Civitas. In response to regulatory scrutiny the sector is generally showing increased financial strength and improved operational management and governance.
- Changes in the funding structure. With cross-party support for SSH, widely recognised as
 offering value for money and positive outcomes, we can foresee no immediate threat.



A leading investor in care-based community housing

Civitas invests across the UK in care-based community housing and healthcare facilities for the benefit of working aged adults with long-term care needs. It is externally managed by Civitas Investment Managers (CIM), whose growing team brings significant direct experience in social housing, healthcare and fund management. Civitas shares are a constituent of the FTSE EPRA NAREIT Global Real Estate Index.

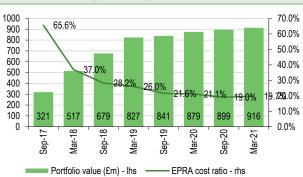
Civitas aims to deliver positive financial returns for investors by targeting assets that benefit from inflation-adjusted, long-term leases, with a low historical correlation to the general economy, or residential or commercial property. It also delivers a measurable positive social return, providing much needed private investment capital to approved providers. So that they may provide and manage additional, care-based quality accommodation to some of the most vulnerable in society, improving tenant life outcomes in a cost-effective manner.

Since the company's IPO in November 2016 portfolio growth has been focused on SSH for vulnerable adults with complex care needs. A broader investment remit in place since May 2020 will see future investment additionally targeted at a wider range of lease counterparties, meeting a broader range of care-based needs, including homelessness, addiction, and NHS step-down. In all cases, Civitas acquires the properties and leases them to housing providers to manage.

Exhibit 1: Increasing provision of care-based homes



Exhibit 2: Growth generating scale efficiencies



Source: Civitas Social Housing data

Source: Civitas Social Housing data

There is a chronic shortage of all forms of social housing including SSH, and it is widely expected that the demand will continue to increase ², driven by greater penetration of the existing population in need and the further growth of that population, primarily driven by improved post-natal care and increased life expectancy. At both the national and local level it is government policy to offer SSH to more people. In part, this reflects the value for money that it provides compared with the alternatives of residential care or long-stay hospitals, a consideration that is not simply cost related, but also recognises the enhancement to quality of life that SSH can provide. Nonetheless, recent data from Mencap point to the fact that around half of individuals with long-term care needs live with elderly parents and will increasingly be in need of alternative support; that more than 3,000 individuals with a learning disability are currently placed in inpatient units, often far away from

¹ This may include housing associations, local authorities, charities and other not-for-profit organisations. Civitas homes are leased to approved providers, who manage the properties and make them available to 'care providers', contracted by local authorities to provide care services for residents within the homes. In some cases, the care provider may also provide and manage the property although local authorities have increasingly shown a preference for separate property and care providers.

² In a December 2015 research paper (Supported housing: Understanding need and supply), the National Housing Federation estimated a then shortfall of c 16,000 homes, with an expectation that this would increase to c 29,000 by 2019/20 and to c 47,000 by 2024/25. The Mencap-commissioned research estimated the total number of SSH units at 22,000–30,000, with an expectation that the demand will increase to 25,500–33,500 units by 2021/22 and 29,000–37,000 units by 2027/28.



family; and that 82% of local authorities have a shortage of suitable housing for adults with a learning disability. For investors requiring more information regarding the SSH market, our detailed initiation note can be found here.

Up to 31 March 2021 (end-FY21) Civitas had deployed £803m of capital, at an average purchase yield of 5.84%, into a portfolio of 619 properties that were independently valued at £916m, reflecting a net initial yield of 5.24%. The properties were let to 16 different approved providers on long leases (a WAULT.³ of 22.6 years), providing homes for almost 4,300 individuals, receiving an average 43 hours per week of care from 118 different care providers. Around a third of the homes acquired by Civitas have been homes brought into the sector for the first time, adding much needed new capacity, and with growth, Civitas has achieved economies of scale, reflected in a steadily declining EPRA cost ratio. We forecast the cost ratio to decline further as available capital is deployed.

Consistent, income-driven returns

Civitas has consistently delivered positive total returns.⁴ each quarter since IPO. With operational and financial resilience continuing during the pandemic, rents have continued to be received in full, quarterly dividend payments have been uninterrupted, and there has been no discernible impact on portfolio valuations. This strong performance reflects the vital role of portfolio properties in the provision of an essential service; secured by long-term lease and care arrangements; providing good visibility of income with little direct correlation to the wider property market or economy; and capable of delivering stable inflation-indexed dividend growth. The impact of COVID-19 infection has been low within homes, reflecting the relatively low average age of residents (an average of 32 years), less likely to suffer from the types of underlying health conditions categorised as 'high risk' by the NHS, and the configuration of much of the modern housing stock, around self-contained apartments and small housing clusters, which supports infection control and management. Further insulating the approved provider lessees from the pandemic impact, the care provider generally takes responsibility for voids (unoccupied units) and pays for all of the personal healthcare equipment required by residents, for which it is paid by local authorities.

From IPO in November 2016 to 31 March 2021 (end-FY21) Civitas has generated an aggregate NAV total return of 29.6% or an annual average 6.1%. Dividends have increased each year since IPO and represent two-thirds of the total return in the period. The slight slowdown in FY21 total return (5.4%) primarily reflects the relative pause in portfolio growth, partly due to the pandemic but also the time taken to put in place additional long-term borrowing facilities.

| | FY18 | FY19 | FY20 | FY21 | From IPO to end-FY21 |
|---------------------------|-------|-------|-------|-------|----------------------|
| Opening NAV per share (p) | 98.0 | 105.5 | 107.1 | 107.9 | 98.0 |
| Closing NAV per share (p) | 105.5 | 107.1 | 107.9 | 108.3 | 108.3 |
| Dividends paid (p) | 3.0 | 5.0 | 5.3 | 5.4 | 18.7 |
| NAV total return | 7.9% | 6.2% | 5.7% | 5.4% | 29.6% |
| Annualised total return | | | | | 6.1% |

Authentic 'impact investor' with broader focus on ESG

Alongside the financial results Civitas published the latest, and fourth, independent <u>social impact</u> report on the company, prepared by the specialist social impact consultancy, The Good Economy. The report confirms that Civitas continues to be an authentic 'impact investor' in accordance with

³ Weighted average unexpired lease term.

⁴ Change in IFRS NAV per share during the period with dividends paid added back (but not assuming reinvestment of dividends).



the International Finance Corporation (IFC) operating principles⁵ and is proactive in its approach to asset management, taking well defined steps to improve the quality of existing homes, especially in terms of improving environmental performance. It estimates that Civitas's portfolio generated a total social value of £127.0m during FY21, including £75.9m of fiscal savings for public budgets and £51.2m in respect of social impact through improved outcomes for residents, and that Civitas generates £3.51 of social value is created for every £1 of annual investment.

The fiscal savings arise from the lower cost associated with SSH compared with the alternatives of residential care or long-stay hospitals. Mencap-commissioned research (*Funding supported housing for all*, April 2018), estimated the average rent cost of SSH accommodation (including the service charges) at £232 per week within an overall average weekly cost of SSH (including the cost of the care package at an average £1,337 per week) at £1,569. This compared with its estimate of the average cost of registered care (residential care) at £1,760 per week or £3,500 per week for inpatient hospital care. Its findings are consistent with National Housing Federation data, which estimated the annual saving resulting from SSH for people with learning difficulties and mental disabilities at £15,500 or c £300 per week.

As part of its broader environment, social, and governance (ESG) focus, Civitas has set the goal of becoming carbon neutral across its portfolio by 2030, although the timing of this being achieved partly depends on developments in the availability of government grants. The company recently entered into a national framework agreement with E.ON, one of the UK's leading energy providers, to undertake environmental enhancements aimed at improving energy efficiency and reducing carbon emissions across the portfolio. The initial focus will be on 55 properties within the portfolio that have lower EPC ratings, building on successful pilot projects that Civitas and E.ON have already undertaken, including the installation of solar panels and air source heat pumps.

Managed by Civitas Investment Management

Overall management and supervision of Civitas is provided by the independent board, consisting of five non-executive directors. The chairman is Michael Wrobel who, with more than 30 years of experience in the investment industry, has held senior positions in the investment management industry, has served as a director of various investment trusts, is a pension fund trustee and a former director of the Association of Investment Companies. The other directors are Alastair Moss, Peter Baxter, Caroline Gulliver and Alison Hadden, who collectively bring extensive experience in areas such as property law, investment management, accountancy, local government, social housing and charities and listed investment company boards. Detailed biographies can be found on the company's website.

The external investment adviser is CIM, an impact investor focused on community-based assets that can deliver sustainable returns and positive social outcomes. CIM is led by its founder directors and brings to Civitas a growing, specialised team with significant experience and a proven track record in social housing, healthcare and fund management. In our view, CIM's industry knowledge and relationships are important factors, not only in managing the Civitas portfolio but also in sourcing investments, particularly in less competitive off-market transactions. During the past year CIM has recruited additional experienced staff to provide a detailed control framework for the Civitas portfolio and to provide additional oversight and direction of third-party property management providers. It is also investing in new web-based asset management and billing systems.

⁵ Impact investing aims to generate a measurable, beneficial social or environmental impact alongside a financial return. The IFC is a member of the World Bank Group and its operating principles set a market standard for impact measurement, management and reporting.



Advisery fees are calculated quarterly, based on net assets, with a tiered structure under which the marginal advisery fee reduces with increasing net assets. This increases the potential for scale economies and increases the attractiveness of asset growth for shareholders. There are no other transaction fees or performance fees.

| Exhibit 4: Investment advisery fee schedule | | | | | | | |
|---|---------------------------------|--|--|--|--|--|--|
| Net assets | Marginal fee rate per annum (%) | | | | | | |
| Up to an including £250m | 1.0 | | | | | | |
| £250m to £500m | 0.9 | | | | | | |
| £500m to £1,000m | 0.8 | | | | | | |
| Above £1,000m | 0.7 | | | | | | |
| Source: Civitas Social Housing | | | | | | | |

Portfolio and growth opportunities

Exhibit 5 provides a summary of the Civitas portfolio at end-FY21 and shows its development since IPO. Civitas only invests in completed properties and does not engage in development or the forward funding of developments. Properties have mostly been acquired from selected developers and from care providers, including many with which Civitas has built strategic relationships.

| | FY18 | FY19 | FY20 | FY21 |
|--------------------------|-----------|-----------|-----------|-----------|
| | 31-Mar-18 | 31-Mar-19 | 31-Mar-20 | 31-Mar-21 |
| Investment (£m) | 472 | 758 | 789 | 803 |
| Portfolio valuation (£m) | 517 | 827 | 879 | 916 |
| Properties | 414 | 591 | 613 | 619 |
| Tenancies | 2,621 | 4,072 | 4,216 | 4,295 |
| Local authorities | 109 | 157 | 164 | 164 |
| Housing Associations | 11 | 15 | 15 | 16 |
| Care providers | 64 | 113 | 117 | 116 |
| WAULT (years) | 24.1 | 24.1 | 23.7 | 22.6 |

Acquisition activity during the past year was relatively low compared with previous years, in part due to the pandemic but primarily reflecting the time taken to arrange additional debt financing. During FY21, six properties were acquired, providing 79 homes, for an aggregate cost of c £15m (before acquisition costs). This included two high-acuity, purpose-built facilities in Wales.

As Civitas has begun to deploy the proceeds from the c £85m M&G debt facility, since end-FY21, a further 29 properties have been acquired for an aggregate £22.0m (before costs), all specially adapted to provide long-term support for a further c 100 individuals with disabilities, learning difficulties and mental health care needs.

Alongside acquisitions, investment has also continued in the existing portfolio with the aim of ensuring that properties continue to meet the needs of tenants. In some cases, changing resident needs dictate changes to a property, often involving minor works carried out by the tenant. Under certain circumstances Civitas funds the works, enhancing the longevity and sustainability of the portfolio. During FY21 capital expenditure funded by Civitas amounted to c £4.0m (FY20: c £1.8m) including property improvement works, renovations and scheduled post-completion works. We expect capex to continue at a broadly similar rate, including energy efficiency measures linked to the E.ON arrangement. The latter is likely to be spread over several years with much of the gross capex, but not all, funded by government grant programmes; Civitas anticipates its own contribution to the energy efficiency capex to be well below £1m pa.



Historically focused on SSH

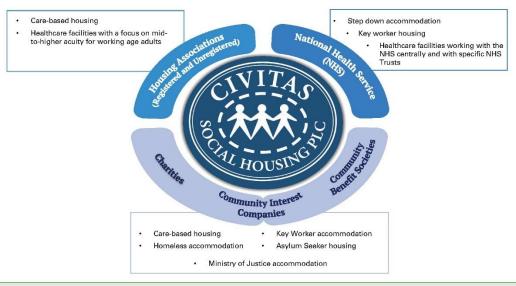
To date, Civitas has been primarily focused on SSH and similar specialist housing that falls into five main categories:

- SSH for individuals with a range of complex care needs.
- Mental health care facilities for those requiring supervision in carrying out daily tasks.
- Step-down accommodation for those transitioning from NHS care to more independent living.
- Accommodation for those with addictions.
- Accommodation for the homeless or those at risk of homelessness.

Civitas has a focus on homes that are suitably adapted to support the provision of medium to high acuity care, evidenced by the average 43 hours per week of care received by residents within its homes. The investment adviser indicates that around two-thirds of the portfolio supports mid-acuity SSH and similar specialised housing and one-third supports the provision of high acuity residential care

In addition to the continuing strong demand from local authorities for Civitas's traditional core activity, the broadening of Civitas's investment remit approved by shareholders in May 2020 has further increased the range and scale of the potential investment opportunities available to the company. This will enable Civitas to diversify into working with a broader range of counterparties and with new client groups, expanding from the current focus on local authorities and housing associations to include the NHS, major charities and community interest companies. Over the coming one to two years, Civitas aims to position itself as a strategic partner with these to provide a wide range of community based social assets with similar dynamics to SSH⁶, to meet an expanding range of needs. The near-term focus is on meeting the substantial demand for suitable housing for those who have suffered homelessness, combined with additional support aimed at preventing them from returning to homelessness.

Exhibit 6: New opportunities and additional counterparties



Source: Civitas Social Housing

⁶ High long-term structural demand, extensive care requirements and positive social outcomes.



Targeting 'advanced homeless provision'

The concept of 'advanced homeless provision' goes beyond simply providing temporary housing and involves integrating a significant level of care and support aimed at breaking the cycle of homelessness.

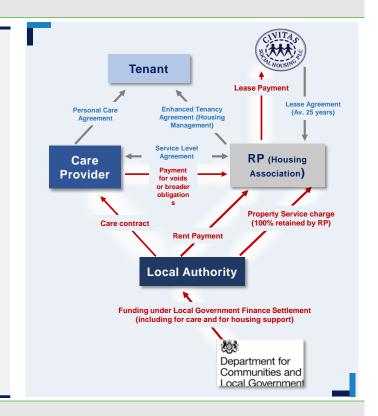
Civitas is already providing accommodation to several local authorities in London which have identified the need for adapted specialist housing for homelessness provision, provided in properties that are suitably designed to provide a significant level of care and support.

Approved SSH is funded by government

All funding for accommodation that meets the strict requirements for SSH⁷ comes from central government and is distributed via the local authorities that commission the services. SSH provision is therefore not reliant on the level of local authority funding. Civitas works with more than half of all local authorities in the UK.

Exhibit 7: Contract structure for SSH

- Funding for Specialist Supported Housing (SSH) is met by Central Government via local authorities
- Care is central to the structure (Care in the Community) and care providers secure c.85% of income and have major influence over placements
- Care providers enter into personal care agreements with each local authority for each tenant and a Service Level Agreement with each Housing Association.
- The Service Level Agreements between Housing Associations and care providers secure access to the property for the care provider
- Care providers typically provide void cover for Housing Associations and sometimes sign up to 25 year back to back agreements over broader range of obligations
- Housing Associations must demonstrate delivery of enhanced housing management to establish exempt accommodation status and secure exempt rents and service charge



Source: Civitas Social Housing

Landlords (like Civitas) are not usually contracted directly with the local authority. Rather, local authorities contract with care providers, which is responsible for the provision of care to residents. The care provider in turn enters into a service level agreement with the approved provider that manages the property leased from the property owners (eg Civitas). Civitas's portfolio is fully let on long-term leases (average WAULT of 22.6 years) to a diversified group of 16 approved providers, which in turn work with 116 care providers. Historically, the service level agreements between the care providers and the approved providers have been much shorter than the property lease agreements. Technically, this mismatch could represent a risk to approved providers should a care provider not renew a service level agreement, although in practice it is highly unlikely that either

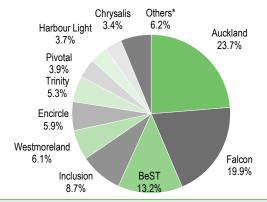
Qualifying SSH rents are set on a bespoke basis and are exempt from the social rent rules that normally apply to housing benefit awards. Although Civitas's high acuity residential care does not meet the strict definition of SSH, the contract terms are effectively the same.

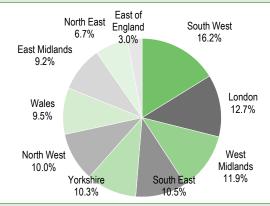


local authority or care provider would wish to relocate a resident from a carefully selected long-term home. Although this is only a technical risk, Civitas has sponsored the adoption of 25-year 'back-to-back' agreements between care providers and approved providers, to match long-term leases, and more than one-third of the portfolio is now on this basis. Government funding for SSH is disbursed via the local authorities, with care costs paid directly to the care provider, while rents and property service charge payments are made directly to the approved provider (not the resident). While the properties are fully let by Civitas to the approved providers, the latter may have unoccupied accommodation from time to time, often reflecting: the fact that it may take up to a year to fill a newly opening home for clinical reasons; the complexity of transfers from long-stay hospitals; delays in setting up individual care packages; that introducing a compatible new tenant into a vacancy in an existing home needs to be handled with care. The cost to approved provider's that vacancy/voids represent are in most cases allowed for within the care contract and are covered by the care provider. Civitas says that voids within the homes that it owns are limited and the latest impact report produced by The Good Economy indicates that the level is consistent with the overall sector.

Exhibit 8: Diversified tenant base, by share of annualised rent roll

Exhibit 9: Diversified by region, by share of market value





Source: Civitas Social Housing REIT. Note: Data as at 31 March 2021. *Others comprises New Walk (2.8%), My Space (1.2%), IKE (1.1%), Hilldale (1.0%, Blue Square (0.1%), and Qualitas Housing (0.02%).

Source: Civitas Social Housing REIT. Note: Data as at 31 March 2021

Working with a spread of approved providers, across a broad range of local authorities and regions, facilitates occasional lease reassignments (or transfers of properties from one approved provider to another). This may be to optimise the efficiency of care provided (eg transferring the management of a property to an alternative provider with a stronger presence in an alternative location), but also provides an additional opportunity to manage tenant exposures, where good quality assets in strong locations are the key to successful lease reassignment. There were no lease reassignments in FY21 although in FY20 a significant number of the assets leased to Westmoreland Housing Association were reassigned to Auckland Home Solutions, supporting Westmoreland's significant stock rationalisation programme as it seeks to meet the requirements of the Regulator of Social Housing (RSH). In 2018, properties leased by Civitas to First Priority Housing Association were successfully reassigned to alternative providers within a few weeks when the latter became financially distressed. The reassignments were on similar terms, with no material financial impact on Civitas and no impact on the care provided to residents.



| Approved provider | Mar-21 | Mar-20 | Mar-19 |
|----------------------------|--------|--------|--------|
| | FY21 | FY20 | FY19 |
| Auckland | 103 | 103 | 30 |
| Falcon | 117 | 117 | 115 |
| BeSt | 74 | 72 | 71 |
| Inclusion | 72 | 69 | 60 |
| Westmoreland | 41 | 41 | 108 |
| Encircle | 16 | 16 | 16 |
| Trinity | 43 | 43 | 43 |
| Pivotal | 27 | 27 | 27 |
| Harbour light | 27 | 27 | 26 |
| Chrysalis | 23 | 23 | 20 |
| New Walk | 41 | 41 | 41 |
| Hilldale | 15 | 15 | 15 |
| IKE | 10 | 10 | 10 |
| MySpace | 8 | 8 | 8 |
| Blue Square | 1 | 1 | 1 |
| Qualitas | 1 | N/A | N/A |
| Total number of properties | 619 | 613 | 591 |

Auckland was the founder member of The Social Housing Family CIC, a not-for-profit community interest company (CIC) that was sponsored by Civitas. Although independent of Civitas and governed by an independent board, the CIC is intended to benefit Civitas and the sector by pooling skills and experience and promoting best-practice amongst its members. Since joining the CIC Auckland has enhanced its board, management and processes. Qualitas Housing, also a Civitas lessee, has become a second member of the CIC and Civitas expects other providers to join soon.

Regulatory oversight provides stability and enhances care

The social housing sector has traditionally had a low financial risk profile, in part due to the ongoing monitoring presence of the RSH and the fact that much of the rent is funded by central government through housing benefit and latterly, universal credit. Civitas's lessees are regulated by the RSH, but Civitas is not, although it interacts with the RSH on a regular basis. The RSH seeks to identify potential issues in the sector and is active in resolving these. Historically, in a small number of cases where a registered provider. has faced financial or other challenges, the regulator has stepped in to facilitate a solution, preventing any general loss of confidence across the sector. This may involve a strengthening of corporate governance, assisting with moving properties to a different provider that may be better placed to manage them (as was the case with First Priority), or a financial merger.

For some SSH providers, the pace of growth has outstripped the development of their management and governance structures as well as their capital resources, resulting in greater regulatory attention, and leading to several providers being issued with regulatory notices and judgements.⁹. For those deemed non-compliant by the RSH there are clear signs of progress being made in terms of governance, management and financial strength, although there is more work to be done. Following a pause in regulatory action during the lockdown, allowing providers to focus on operational issues, regulatory engagement with the lease-based providers has recommenced. As one of the leading private sector investors in the supported housing sector, working with some of the fastest-growing providers, nine ¹⁰ Civitas lessees are the subjects of regulatory judgements or

⁸ Registered providers are specifically regulated by the RSH. Our use of the term 'approved providers' refers to a wider group of lease counterparties which may be regulated by another body.

⁹ Regulatory judgements represent the regulator's view on a provider's compliance with governance and the viability requirements. For providers with less than 1,000 units the RSH may publish a regulatory notice if there is evidence that a provider is in breach of regulatory requirements.

¹⁰ Auckland, BeST, Encircle, Hilldale, Inclusion, MySpace, Pivotal, Trinity, and Westmoreland.



notices. Civitas, through CIM, has supported these providers in addressing the specific concerns of the RSH. More generally, it has taken steps to address regulatory concerns about the long-term risk planning of providers by introducing caps and collars on rent indexation (typically of between 1% and 4%) and 'force majeure' clauses, setting out appropriate steps in the unlikely event of a formal change in government policy and funding.

While the nine lessees subject to regulatory judgements and notices collectively account for around two-thirds of Civitas rents it is important to stress that there has been no impact on rent collection or negative impact on the external valuations of the properties owned by Civitas. We expect this to remain the case. In our view, regulatory interventions in the SSH segment of social housing are primarily aimed at identifying, assessing, and making clear the risks, so that these may be adequately managed, as a means to safeguarding this financial resilience and maintaining the operational standards of the sector. There may be cases where some approved providers are unable to satisfy the RSH and over time we would expect concentration amongst the providers (perhaps through mergers and other amalgamations), leading to a smaller number of stronger providers. As has been demonstrated, quality properties, in the right locations, adequately adapted, and supporting an appropriate level of care are attractive to alternative providers in their efforts to meet the strong and growing need for accommodation.

FY21 financial performance

Despite the pandemic, there were no surprises in the FY21 results. Although acquisition activity was modest in the year, rental income increased, costs were well-controlled, and 100% collection of rents supported good growth in underlying operational cash flow of almost 10%.

| Year to 31 March (£m unless stated otherwise) | FY21 | FY20 | FY21/FY20 | Edison FY21e |
|--|---------|---------|-----------|--------------|
| Net rental income | 47.8 | 45.9 | 4.2% | 48.5 |
| Total administrative expenses | (9.5) | (9.9) | -3.7% | (9.8) |
| Operating profit/(loss) before revaluation of properties | 38.3 | 36.0 | 6.4% | 38.7 |
| Change in fair value of investment properties | 5.5 | 9.4 | | 6.5 |
| Operating profit/(loss) | 43.9 | 45.4 | -3.5% | 45.2 |
| Net finance expense | (7.7) | (7.2) | | (7.9) |
| Change in fair value of interest rate derivatives | (0.1) | (0.5) | | (0.9) |
| PBT | 36.1 | 37.7 | -4.4% | 36.3 |
| Tax | 0.0 | 0.0 | | 0.0 |
| IFRS net earnings | 36.1 | 37.7 | -4.4% | 36.3 |
| Adjust for: | | | | |
| Change in fair value of investment properties | (5.5) | (9.4) | | (6.5) |
| Change in fair value of interest rate derivatives | 0.1 | 0.5 | | 0.9 |
| EPRA earnings | 30.6 | 28.8 | 6.3% | 30.7 |
| Basic IFRS EPS (p) | 5.80 | 6.06 | | 5.84 |
| Diluted EPRA EPS (p) | 4.93 | 4.63 | 6.4% | 4.94 |
| DPS declared (p) | 5.40 | 5.30 | 1.9% | 5.40 |
| Dividend cover (x) | 0.92 | 0.87 | | 0.92 |
| Investment portfolio | 893.7 | 868.0 | 3.0% | 906.0 |
| Diluted EPRA NAV per share (p) | 108.4 | 107.9 | 0.4% | 108.6 |
| Net debt | (253.2) | (231.1) | | (244.9) |
| Gross LTV (gross debt/gross assets) | 34.5% | 28.7% | | 34.3% |

In particular, we note that:

Net rental income increased by 4.2% to £47.8m year-on-year, a result of rent indexation and acquisitions, and including a c £0.3m non-cash provision against an undisputed but outstanding receivable, driven by IFRS requirements.



- Administrative costs were well controlled and reduced by 3.7% versus FY20. Investment
 advisery fees, based on net assets, were flat and the decline in other administrative expenses
 was broadly spread.
- On an underlying basis.¹¹ operational cash flow, a key metric for Civitas, increased to £36.1m (FY20: 32.9m).
- Net finance expense increased in line with average borrowing during the year.
- EPRA earnings and EPRA EPS both increased by a little over 6%. DPS cover was 92% on a reported basis but had reached 100% on an annualised run-rate basis by the year end.
- Including a positive £5.5m gain on the valuation of investment properties, driven by rent-indexation and a slight tightening of valuation yields, and after DPS paid, EPRA NTA per share increased slightly to 108.4p.
- The new £85m M&G debt facility was fully drawn at year-end and available for investment.

Financial forecasts

The FY21 results were very close to the estimate that we published in May 2021 (Exhibit 11) and our updated FY22 forecasts are modestly reduced in aggregate. We have also introduced an FY23 estimate.

| Exhibit | Exhibit 12: Forecast update | | | | | | | | | | | | | | |
|-----------|-----------------------------|-----------|----------|------|----------|-------|-----|----------|-------|-------|---------|-------|------|---------|-------|
| | Net rent | al income | e (£m) | EPRA | earnings | (£m) | EPI | RA EPS (| o) | EPRA | NAV/sha | e (p) | | DPS (p) | |
| | New | Old | % chg | New | Old | % chg | New | Old | % chg | New | Old | % chg | New | Old | % chg |
| 03/22e | 54.0 | 54.2 | (0.4) | 34.3 | 34.8 | (1.3) | 5.5 | 5.6 | (1.3) | 109.8 | 111.3 | (1.4) | 5.55 | 5.55 | 0.0 |
| 03/23e | 56.6 | N/A | N/A | 36.7 | N/A | N/A | 5.9 | N/A | N/A | 112.4 | N/A | N/A | 5.68 | N/A | N/A |
| Source: I | Edison Inv | /octmon | t Resear | ch | | | | | | | | | | | |

The slight reduction in our FY22 forecast is driven by the weighted impact of a lower level of new investment commitment than previously assumed, partly offset by a higher annualised rent roll than we had allowed for at the end of FY21 (£50.8m versus £50.4m).

In addition to the £22.0m of committed investment announced in Q122 we now assume £50m (before costs) of additional commitment (£72m in FY22 in total compared with £100m previously). This is consistent with full utilisation of existing debt capital, the maintenance of a c £30m cash buffer and 35% gross gearing (gross debt as a percent of IFRS gross assets). Our previous assumption for capital commitment had explicitly assumed either a lower cash float or additional borrowing. Based on the strong pipeline of investment opportunities we have no doubt that capital commitments will continue well beyond our assumptions, funded by a balance of new equity and debt capital resources, including utilisation of the strong investment-grade credit rating that Civitas received in March 2021 (see next section).

Our investment assumptions also allow for £4.5m pa of capex directed at existing properties, a similar level to FY21. Otherwise, our forecasts assume:

- Like for like growth in rental income driven by inflation indexation with an assumption that CPI rises to 2.5% by end-FY22 and through FY23.
- Investment adviser fees as per the fee schedule shown in Exhibit 4 (above) and other administrative expenses growing modestly with inflation. On this basis the EPRA cost ratio continues to decline, reaching 17.3% in FY23 as shown in the financial summary (Exhibit 17).
- Within finance costs, a full year impact of the fully drawn M&G debt facility and a related increase in loan arrangement fee amortisation to £1.5m pa (FY21: £1.3m).

¹¹ Adjusting for the c £10m follow-on investment in one asset, accounted for as a lease incentive



Property revaluation gains driven by rent indexation, adjusted for acquisition costs and capex. Although driven by rent indexation, we have assumed gross revaluation gains at a slightly lower level (c 1.9% versus 2.5% rent indexation), which implies a slight uptick in net initial yield (from 5.24% to c 5.30%). The income statement gain per share increases in FY23 because we have assumed no acquisitions and related costs; in reality, we would expect Civitas to continue to grow through acquisition, funded by an increase in capital resources.

| | FY20 | FY21 | FY22e | FY23e |
|--|-------|------|-------|-------|
| Gross property revaluation | 20.4 | 21.8 | 17.7 | 19.2 |
| Adjust for: | | | | |
| IFRS adjustments | 3.9 | 11.2 | (0.1) | (0.1) |
| Capex | 1.8 | 4.1 | 4.5 | 4.5 |
| Acquisition costs written off | 5.3 | 1.1 | 4.7 | 0.0 |
| Income statement revaluation | 9.4 | 5.5 | 8.6 | 14.8 |
| Gross revaluation as % opening portfolio value | 2.5% | 2.5% | 1.9% | 1.9% |
| Gross revaluation per share (p) | 3.3 | 3.5 | 2.8 | 3.1 |
| Income statement revaluation per share (p) | 1.5 | 0.9 | 1.4 | 2.4 |
| Property acquisition costs | 16.9% | 7.0% | 6.8% | N/A |

Source: Civitas Social Housing historical data, Edison Investment Research forecasts

We have assumed that DPS grows further in FY23, up by 2.3% on the FY22 target of 5.55p per share. We expect the FY22 DPS to be fully covered by EPRA earnings (1.00x) and for cover to increase in FY23 (1.04x). Although the DPS was already fully covered on a run-rate basis by end-FY21, FY22 includes a full year of cost from the M&G debt while the property acquisitions that it funds will not make a full-year contribution until FY23. Our forecasts imply NAV total returns of 6.4% in FY22 and 7.5% in FY23.

Funding the investment pipeline

Civitas raised initial equity of £350m in its oversubscribed IPO in November 2016 and raised an additional £302m in November 2017 through the issue of C shares that converted into new ordinary shares in December 2018. As at 31 March 2021 (end-FY21), group equity was c £674m and fully drawn debt facilities amounted to £357m. Gross loan to value (LTV). 12 was 34.5% compared with the company's medium-term target of c 35% (with a maximum of 40%). Debt included the drawdown of the recently arranged £84.5m M&G facility, the proceeds of which were available for deployment 13. We estimate that including our assumed further investment commitment outlined above, the company will have fully deployed its existing equity and debt capital resources by later in FY22. Given the strong pipeline of investment opportunities, we expect Civitas to seek additional equity and debt capital over time. The company plans to leverage its investment grade credit rating. 14 and access the sterling bond market. This would be complementary to any increase in equity capital and should provide access to attractively priced longer-term debt.

The debt portfolio has a weighted average cost of 2.4% with a weighted average maturity of four years. 15, enhanced by the seven-year M&G facility agreed in February 2021. The M&G facility is priced at margin over Libor of 2.75% above a fixed Libor swap rate of 0.39% (an effective 3.137% above Libor). The upward movement in long-term rates during the period when the M&G loan was being finalised slightly increased the overall margin on the facility, but Civitas was nevertheless pleased to further diversify its sources of finance by adding a good quality insurance lender.

¹² Defined as gross debt as a percentage of IFRS gross assets.

¹³ 31 March 2021 unrestricted cash was c £104m.

¹⁴ In March 2021, Civitas announced that Fitch Ratings had awarded the company an investment grade high credit quality rating of A (senior secured) and a long-term issuer default rating of A- with a stable outlook.

¹⁵ At 31 March 2021.



| Exhibit 14: Debt portfolio | | | | | | | | | | | |
|--------------------------------|----------------|-----------------|---------------|--------------|---------------|--|--|--|--|--|--|
| Lender | M&G | Scottish Widows | NatWest | Lloyds | HSBC | | | | | | |
| Facility | Loan notes | Loan notes | Loan notes | RCF | RCF | | | | | | |
| Facility size | £84.5m | £52.5m | £60.0m | £60.0m | £100.0m | | | | | | |
| Drawn | £84.50 | | £60.0m | £60.0m | £100.0m | | | | | | |
| Term | 7 years | 10 years | 5 years | 2 years | 3 years | | | | | | |
| Maturity | Feb-28 | Nov-27 | Aug-24* | JUL-23 | Nov-22** | | | | | | |
| Cost | Libor + 3.137% | 2.9936% fixed | Libor + 2.0%* | Libor + 1.5% | Libor + 1.70% | | | | | | |
| Security pool value*** | £225.2m | £170.8m | £131.3m | £149.7m | £219.6m | | | | | | |
| LTV covenants (max.) | 55% | 40% | 50% | 55% | 60% | | | | | | |
| Interest cover covenant (min.) | 250% | 325% | 250% | 250% | 250% | | | | | | |

Source: Civitas Social Housing REIT data, Note: *With two one-year extension options and £40m accordion option subject to NatWest agreement. Borrowing cost hedged with five-year swaps at an average 0.6%. **One-year extension option subject to HSBC agreement. ***At 31 March 2021.

All LTV covenants were comfortably met over the past year and the weighted average interest cover across the facilities was c 550%.

Valuation

Based on the targeted 5.55p aggregate FY22 DPS, the prospective yield is 4.8%, supporting the c 7% premium to end-FY21 EPRA NTA per share.

Exhibit 15: Price to NAV history since IPO



Source: Company NAV data, Refinitiv prices

Since IPO in November 2016 the average discount to NTA has been around 3% (Exhibit 14) but this includes two periods of temporary weakness. The first of these occurred from late-2018 to mid-2019, reflecting initial investor caution in response to increased regulatory intervention in the sector. As the issues became better understood, the share price began to move higher, only for the improvement to be punctuated by COVID-19 fears at the beginning of the lockdown. An appreciation of the critical role that the sector performs, the factors that mitigate the operational risks of COVID-19 and the robustness of rent payments have contributed to a recovery in the share price.

In Exhibit 16 we show a share price performance and valuation comparison with a group of companies that we would consider to be the closest peers to Civitas, investing in housing and healthcare properties. Over the past 12 months the group has shown a weaker share price development than the broader UK property sector and UK market as stocks and sectors that were hardest hit early in the pandemic have been rebounding. For comparative purposes, the valuation data in the table is based on trailing DPS and NAV data. On this basis Civitas is trading with a yield and that is similar to the average, and with a lower P/NAV. With performance during the pandemic demonstrating the resilience of the sector and the business model, we consider that Civitas offers an attractive yield while also delivering a material social benefit.



| Exhibit 16: Peer valuation and performance comparison | | | | | | | | | | | |
|---|-------|-----------------------------|----------------|---------|-------------------------|-----------|---------------|-----|--|--|--|
| | Price | Market cap. P/NAV* (£m) (x) | et cap. P/NAV* | Yield** | Share price performance | | | | | | |
| | (p) | | (%) | 1 month | 3 months | 12 months | From 12M high | | | | |
| Assura | 77 | 2,055 | 1.37 | 3.7 | 0% | 3% | 0% | -8% | | | |
| Impact Healthcare | 115 | 367 | 1.04 | 5.5 | 4% | 0% | 12% | -2% | | | |
| Primary Health Properties | 160 | 2,259 | 1.41 | 3.7 | 2% | 6% | 7% | -1% | | | |
| Residential secure Income | 104 | 177 | 0.99 | 4.8 | 2% | 9% | 11% | -4% | | | |
| Triple Point Social Housing | 104 | 421 | 0.98 | 5.0 | -1% | 0% | 0% | -8% | | | |
| Target Healthcare | 119 | 546 | 1.09 | 5.6 | 5% | 1% | 13% | -2% | | | |
| Average | | | 1.15 | 4.7 | 2% | 3% | 7% | -4% | | | |
| Civitas Social Housing | 116 | 722 | 1.07 | 4.7 | -2% | 3% | 6% | -3% | | | |
| UK property sector index | 1,819 | | | | 3% | 6% | 25% | -3% | | | |
| UK equity market index | 4,003 | | | | 0% | 0% | 15% | -3% | | | |

Source: Company data, Refinitiv prices as at 20 July 2021. Note: *Based on last reported EPRA NAV. **Based on trailing 12-month DPS declared.

Sensitivities

SSH assets, the core of the existing portfolio, are let on long inflation-indexed leases and the rents of those individuals living in homes that meet the criteria for SSH fully funded by central government. This is paid via local authorities directly to the approved providers that lease the homes from Civitas. The company indicates that the lease terms applicable to its planned broader investment in care-based social housing are likely to be similar in nature. The SSH sector provides an essential service to some of the most vulnerable members of society, receives widespread political support for the improved tenant outcomes and value for money that it provides, and benefits from a strict regulatory regime that contributes towards long-term stability. The sector has demonstrated operational resilience throughout the pandemic to date. As a result of these factors, the sector has a low correlation with the general economy or the wider residential or commercial property sectors.

We see the key sensitivities as:

- The failure of one or more approved provider to meet its long-term lease obligations would have the potential to negatively affect income and property valuations. Historically within the social housing sector, where operators have faced financial difficulties, these have been managed via amalgamations, asset transfers and lease reassignments, as was the case with First Priority (a Civitas lessee) in 2019. In the case of reassignment, the impact of a tenant failure (there was no material impact on Civitas in the case of First Priority) depends on credit exposure, the speed with which a lease may be reassigned, and the terms on which this may be achieved. In this respect, the security of income is substantially based on the quality and location of the properties, their suitable adaption to the long-term needs of the tenants, and the level of rents being set at a suitable level in relation to care needs and the wider SSH market.
- Significant changes in the way the sector is funded have the potential to materially affect investors such as Civitas. We would not anticipate any move towards 'nationalising' the provision of SSH given the capital commitment this would require and expect private investment capital to continue to play a significant role. This need for private investment capital also mitigates the risk of any form of 'rent caps' that would significantly impair the ability of approved providers to meet their long-term lease obligations. Neither do we expect a removal of the rent cap exemption that applies to SSH given the widespread recognition that the current system offers value for money, providing care at a lower cost than the alternatives while generating clearly enhanced outcomes for those in need.
- Asset growth and acquisition yields. Our forecasts assume material further asset growth and failure to achieve this, or acquisitions made at materially lower yields than we have assumed would have a limited negative impact on our forecast income growth and dividend cover.



Beyond the forecast deployment of existing capital resources, Civitas's ability to further address the acute shortage of care-based social housing, grow its portfolio with accretive acquisitions, and generate economies of scale, will be dependent on access to additional equity and debt capital.

Valuation yields have tightened from c 7% in 2015. We estimate that Civitas is currently acquiring assets at c 5.6% on average. As a relatively recent alternative property asset class, although uncorrelated with the broader sector, it is not entirely clear how yields would develop in a cyclical property sector downturn. Any increase in yields would negatively affect NAV and LTV, although recurring income from existing assets would be unaffected and cash yields on acquisitions would improve.



| Period ending 31 March (£m) | 2018 | 2019 | 2020 | 2021 | 2022e | 2023 |
|--|---------|---------|---------|---------|---------|-------|
| NCOME STATEMENT | | | | | | |
| Net rental income | 18.6 | 35.7 | 45.9 | 47.8 | 54.0 | 56 |
| Directors' remuneration | (0.2) | (0.2) | (0.2) | (0.2) | (0.2) | (0.: |
| nvestment advisery fees | (5.8) | (6.5) | (6.2) | (6.1) | (6.2) | (6. |
| General & administrative expenses | (2.9) | (3.0) | (3.5) | (3.2) | (3.2) | (3. |
| Total expenses | (8.9) | (9.6) | (9.9) | (9.5) | (9.6) | (9. |
| EPRA cost ratio | 47.8% | 27.0% | 21.5% | 20.3% | 17.7% | 17.3 |
| Operating profit/(loss) before revaluation of properties | 9.7 | 26.1 | 36.0 | 38.3 | 44.4 | 46 |
| Change in fair value of investment properties | 30.6 | 3.7 | 9.4 | 5.5 | 8.6 | 14 |
| Operating profit/(loss) | 40.3 | 29.7 | 45.4 | 43.9 | 53.0 | 61 |
| Net finance expense | (0.6) | (3.5) | (7.2) | (7.7) | (10.1) | (10. |
| Change in fair value of interest rate derivatives | 0.000 | 0.000 | (0.5) | (0.1) | 0.0 | 0 |
| C share amortisation | (2.8) | (6.4) | 0.0 | 0.0 | 0.0 | 0 |
| PBT | 36.9 | 19.9 | 37.7 | 36.1 | 42.9 | 51 |
| Тах | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0 |
| Net profit | 36.9 | 19.9 | 37.7 | 36.1 | 42.9 | 51 |
| Adjusted for: | | | | | | |
| Change in fair value of investment properties | (30.6) | (3.7) | (9.4) | (5.5) | (8.6) | (14. |
| Fair value change in interest rate derivatives | 0.0 | 0.0 | 0.5 | 0.1 | 0.0 | 0 |
| C share amortisation | 2.8 | 6.4 | 0.0 | 0.0 | 0.0 | 0 |
| EPRA earnings | 9.1 | 22.6 | 28.8 | 30.6 | 34.3 | 36 |
| Average number of shares (m) | 350.0 | 425.4 | 622.1 | 621.7 | 622.3 | 622 |
| Average diluted shares (m) | 633.1 | 622.5 | 622.1 | 621.7 | 622.3 | 622 |
| Basic IFRS EPS (p) | 10.6 | 4.7 | 6.1 | 5.8 | 6.9 | 8 |
| Diluted EPRA EPS (p) | 1.4 | 3.6 | 4.6 | 4.9 | 5.5 | 5 |
| DPS declared (p) | 4.25 | 5.08 | 5.30 | 5.40 | 5.55 | 5. |
| DPS paid (p) | 3.00 | 5.00 | 5.30 | 5.38 | 5.51 | 5. |
| Dividend cover (x) | 0.87 | 0.91 | 0.87 | 0.92 | 1.00 | 1. |
| BALANCE SHEET | | | | | | |
| nvestment properties | 516.2 | 820.1 | 868.0 | 893.7 | 980.4 | 999 |
| Other non-current assets | 0.0 | 6.8 | 10.8 | 21.9 | 21.9 | 21 |
| Total non-current assets | 516.2 | 826.9 | 878.7 | 915.6 | 1,002.3 | 1,021 |
| Cash & equivalents | 249.6 | 54.3 | 58.4 | 107.1 | 31.8 | 30 |
| Other current assets | 3.3 | 5.7 | 10.8 | 12.8 | 13.9 | 14 |
| Total current assets | 252.9 | 60.1 | 69.2 | 119.9 | 45.7 | 44 |
| Bank loan & borrowings | 0.0 | 0.0 | (59.7) | (59.9) | 0.0 | 0 |
| Other current liabilities | (308.9) | (15.3) | (7.7) | (9.3) | (11.1) | (11. |
| Total current liabilities | (308.9) | (15.3) | (67.5) | (69.3) | (11.1) | (11. |
| Bank loan & borrowings | (90.8) | (205.2) | (209.4) | (292.2) | (353.6) | (355. |
| Other non-current liabilities | 0.0 | 0.0 | (0.5) | (0.5) | (0.5) | (0. |
| Total non-current liabilities | (90.8) | (205.2) | (209.9) | (292.7) | (354.2) | (355 |
| Net assets | 369.4 | 666.5 | 670.6 | 673.5 | 682.8 | 699 |
| Adjust for: | | | | | | |
| C shares | 298.8 | 0.0 | 0.0 | 0.0 | 0.0 | (|
| Fair value of interest rate derivatives | 0.0 | 0.0 | 0.5 | 0.5 | 0.5 | (|
| Diluted EPRA NTA | 668.1 | 666.5 | 671.0 | 674.0 | 683.3 | 699 |
| Period-end basic number of shares (m) | 350.0 | 622.5 | 621.6 | 621.9 | 622.5 | 622 |
| Period end diluted number of shares (m) | 633.1 | 622.5 | 621.6 | 621.9 | 622.5 | 622 |
| Basic IFRS NAV per share (p) | 105.5 | 107.1 | 107.9 | 108.3 | 109.7 | 112 |
| Diluted EPRA NTA per share (p) | 105.5 | 107.1 | 107.9 | 108.4 | 109.8 | 112 |
| CASH FLOW | | | | | | |
| Net cash flow from operating activity | 8.1 | 23.3 | 32.9 | 26.1 | 45.2 | 46 |
| Cash flow from investing activity | (483.9) | (302.6) | (61.9) | (6.2) | (78.2) | (4 |
| Net proceeds from equity issuance | 343.0 | (0.1) | 0.0 | 0.0 | 0.0 | , |
| Net proceeds from C share issuance | 296.0 | 0.0 | 0.0 | 0.0 | 0.0 | (|
| oan interest paid | (0.4) | (3.0) | (5.8) | (6.0) | (8.6) | (8 |
| Bank borrowings drawn/(repaid) | 92.5 | 116.0 | 64.1 | 84.6 | 0.0 | |
| Share repurchase/reissue | 0.0 | 0.0 | (0.7) | 0.0 | 0.7 | |
| Dividends paid | (10.1) | (27.6) | (32.9) | (33.3) | (34.3) | (35 |
| Other cash flow from financing activity | (1.8) | (2.4) | (2.1) | (2.8) | (7.9) | (8) |
| Cash flow from financing activity | 719.2 | 83.0 | 23.3 | 42.4 | (42.2) | (43 |
| Change in cash | 243.3 | (196.2) | (5.7) | 62.4 | (75.3) | (1 |
| Opening cash | 0.0 | 243.3 | 47.1 | 41.4 | 103.8 | 28 |
| Closing cash (excluding restricted cash) | 243.3 | 47.1 | 41.4 | 103.8 | 28.6 | 2 |
| Restricted cash | 6.3 | 7.2 | 16.9 | 3.3 | 3.3 | |
| Cash as per balance sheet | 249.6 | 54.3 | 58.4 | 107.1 | 31.8 | 3 |
| Debt as per balance sheet | (90.8) | (205.2) | (269.2) | (352.1) | (353.6) | (355 |
| Jnamortised Ioan arrangement costs | (1.6) | (3.3) | (3.3) | (4.9) | (3.4) | (333 |
| Fotal debt | (92.5) | | (3.3) | | | (357 |
| | | (208.4) | | (357.1) | (357.1) | |
| Net (debt)/cash excluding restricted cash | 150.9 | (161.3) | (231.1) | (253.2) | (328.5) | (329 |
| Gross LTV (gross debt/gross assets) | 12.0% | 23.5% | 28.7% | 34.5% | 34.1% | 33 |



Contact details Revenue by geography Civitas Social Housing plc 13 Berkeley Street 100% London W1J 8DU +44 203 058 4840 UK

Leadership team

www.civitassocialhousing.com

Independent non-executive chairman: Michael Wrobel

Michael Wrobel is independent non-executive chairman of the company. He has over 30 years' experience in the investment industry, having previously worked at Morgan Grenfell, Fidelity International, Gartmore Investment Management and F&C Management. He also has widespread board experience and is currently non-executive chairman of Diverse Income Trust, a trustee director of the BAT UK Pension Fund, chairman of trustees of the Thorntons Pension Scheme, a trustee of the Cooper Gay (Holdings) Retirement Benefits Scheme and acts as an investment adviser to a number of Rio Tinto pension schemes. He has previously served as a director of the Association of Investment Companies and Investment Management Association.

Director, Civitas Investment Management: Andrew Dawber

Andrew is a director of Civitas Investment Management, investment adviser to the company. He has been in the social housing sector for more than five years, including being part of the team that established the housing investment company, Funding Affordable Homes. He was the adviser to and founder of The PFI Infrastructure Co, which in 2004 became the first publicly traded company in London dedicated to investment in social infrastructure. Andrew is a chartered accountant and has worked in a senior capacity involved in the financial sector for over 25 years including as head of corporate advisery for the private merchant bank Salamanca Group and co-head of capital markets at Société Générale in London. He has also been actively engaged in other property activities in the UK and internationally.

Chief executive, Civitas Investment Management: Paul Bridge

Paul Bridge is CEO of the social housing activities of Civitas Investment Management, investment adviser to the company. He has more than 20 years' experience in all aspects of the social housing industry including leadership roles, social housing investment and asset management, and is a senior industry figure. From 2008 to 2014, Paul was chief executive of Homes for Haringey, which was awarded Housing Organisation of the Year in 2012. Previously, he was a director at another large housing association, Hyde Group. He also has experience of non-executive roles and is currently chairman of Thames Valley Charitable Housing Association.

| Principal shareholders (Source: FY21 annual report) | (%) |
|---|------|
| Investec Wealth & Investment | 10.0 |
| East Riding of Yorkshire Council | 6.0 |
| BlackRock | 5.0 |
| Standard Life Aberdeen | 4.9 |
| Massachusetts Financial Services | 4.9 |



General disclaimer and copyright

This report has been commissioned by Civitas Social Housing and prepared and issued by Edison, in consideration of a fee payable by Civitas Social Housing. Edison Investment Research standard fees are £49,500 pa for the production and broad dissemination of a detailed note (Outlook) following by regular (typically quarterly) update notes. Fees are paid upfront in cash without recourse. Edison may seek additional fees for the provision of roadshows and related IR services for the client but does not get remunerated for any investment banking services. We never take payment in stock, options or warrants for any of our services.

Accuracy of content: All information used in the publication of this report has been compiled from publicly available sources that are believed to be reliable, however we do not guarantee the accuracy or completeness of this report and have not sought for this information to be independently verified. Opinions contained in this report represent those of the research department of Edison at the time of publication. Forward-looking information or statements in this report contain information that is based on assumptions, forecasts of future results, estimates of amounts not yet determinable, and therefore involve known and unknown risks, uncertainties and other factors which may cause the actual results, performance or achievements of their subject matter to be materially different from current expectations.

Exclusion of Liability: To the fullest extent allowed by law, Edison shall not be liable for any direct, indirect or consequential losses, loss of profits, damages, costs or expenses incurred or suffered by you arising out or in connection with the access to, use of or reliance on any information contained on this note.

No personalised advice: The information that we provide should not be construed in any manner whatsoever as, personalised advice. Also, the information provided by us should not be construed by any subscriber or prospective subscriber as Edison's solicitation to effect, or attempt to effect, any transaction in a security. The securities described in the report may not be eligible for sale in all jurisdictions or to certain categories of investors.

Investment in securities mentioned: Edison has a restrictive policy relating to personal dealing and conflicts of interest. Edison Group does not conduct any investment business and, accordingly, does not itself hold any positions in the securities mentioned in this report. However, the respective directors, officers, employees and contractors of Edison may have a position in any or related securities mentioned in this report, subject to Edison's policies on personal dealing and conflicts of interest.

Copyright: Copyright 2021 Edison Investment Research Limited (Edison).

Australia

Edison Investment Research Pty Ltd (Edison AU) is the Australian subsidiary of Edison. Edison AU is a Corporate Authorised Representative (1252501) of Crown Wealth Group Pty Ltd who holds an Australian Services Licence (Number: 494274). This research is issued in Australia by Edison AU and any access to it, is intended only for "wholesale clients" within the meaning of the Corporations Act 2001 of Australia. Any advice given by Edison AU is general advice only and does not take into account your personal circumstances, needs or objectives. You should, before acting on this advice, consider the appropriateness of the advice, having regard to your objectives, financial situation and needs. If our advice relates to the acquisition, or possible acquisition, of a particular financial product you should read any relevant Product Disclosure Statement or like instrument.

New Zealand

The research in this document is intended for New Zealand resident professional financial advisers or brokers (for use in their roles as financial advisers or brokers) and habitual investors who are "wholesale clients" for the purpose of the Financial Advisers Act 2008 (FAA) (as described in sections 5(c) (1)(a), (b) and (c) of the FAA). This is not a solicitation or inducement to buy, sell, subscribe, or underwrite any securities mentioned or in the topic of this document. For the purpose of the FAA, the content of this report is of a general nature, is intended as a source of general information only and is not intended to constitute a recommendation or opinion in relation to acquiring or disposing (including refraining from acquiring or disposing) of securities. The distribution of this document is not a "personalised service" and, to the extent that it contains any financial advice, is intended only as a "class service" provided by Edison within the meaning of the FAA (i.e. without taking into account the particular financial situation or goals of any person). As such, it should not be relied upon in making an investment decision.

United Kingdom

This document is prepared and provided by Edison for information purposes only and should not be construed as an offer or solicitation for investment in any securities mentioned or in the topic of this document. A marketing communication under FCA Rules, this document has not been prepared in accordance with the legal requirements designed to promote the independence of investment research and is not subject to any prohibition on dealing ahead of the dissemination of investment research.

This Communication is being distributed in the United Kingdom and is directed only at (i) persons having professional experience in matters relating to investments, i.e. investment professionals within the meaning of Article 19(5) of the Financial Services and Markets Act 2000 (Financial Promotion) Order 2005, as amended (the "FPO") (ii) high net-worth companies, unincorporated associations or other bodies within the meaning of Article 49 of the FPO and (iii) persons to whom it is otherwise lawful to distribute it. The investment activity to which this document relates is available only to such persons. It is not intended that this document be distributed or passed on, directly or indirectly, to any other class of persons and in any event and under no circumstances should persons of any other description rely on or act upon the contents of this document.

This Communication is being supplied to you solely for your information and may not be reproduced by, further distributed to or published in whole or in part by, any other person

United States

Edison relies upon the "publishers' exclusion" from the definition of investment adviser under Section 202(a)(11) of the Investment Advisers Act of 1940 and corresponding state securities laws. This report is a bona fide publication of general and regular circulation offering impersonal investment-related advice, not tailored to a specific investment portfolio or the needs of current and/or prospective subscribers. As such, Edison does not offer or provide personal advice and the research provided is for informational purposes only. No mention of a particular security in this report constitutes a recommendation to buy, sell or hold that or any security, or that any particular security, portfolio of securities, transaction or investment strategy is suitable for any specific person.